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Education

2014 – 2019 **The American University of Iraq, Sulaimani (AUIS)** Sulaymaniyah, Iraq

Major: Information Technology

Minor: Business Administration

* Courses within the Major and Minor: Office 2007, 2013, Web development (HTML, CSS, PHP, SQL), Programming (Java), Database, Information Security, Linux Computing Platform, Information Technology Project Management, Algorithm and data structure, Advanced programming, advanced Database, advanced networking.

Work Experience

2019 **Moonline Travel Agency** *Lead Developer*

March – Present

* Started as a Full-Stack developer where I maintained multiple websites under different technologies such as, SmileMates (Drupal), Moonline Travel LTD. ( WordPress ).
* Started web based projects connected to SAP API based on company’s requirement.(PHP for back-end, Bootstrap & JQuery for front-end). Revamped the experience on a later date with VueJS ( Element UI ). Projects consist of Invoice creation, voiding, refund, editing, and reports and data entry. Also a CRM project for customer relation as well as activity management of sales team dep. Currently revamping this experience for a better UX where all projects will be in a one dashboard. This will be in preparation to develop an HR system as well as support ticketing system for operation and customer related relations.
* Work on Booking Advisor. A B2C flight and hotel ticketing website. Started with basic tech then revamped into Vue 2 with Quasar as a framework. Built this in connection with API developed by DCS+. The app is PWA currently. Will move to SSR soon.
* Currently managing a team of three developers as well as developing projects myself. We are aiming to employee three more developers to manage an in-house flight ticketing API service.

**Front-End Development Stack**

**Languages acquired:**

* HTML
* CSS3 ( Sass, Bootstrap )
* JavaScript ( JQuery, Axios )
* VueJS 2 & 3 ( Frameworks: Element UI, Vuetify, Quasar )

**Back-End Development Stack**

**Languages acquired:**

* PHP (laravel)
* SQL Databases ( Sql Lite, MongoDB, MySql, Hana )
* Node.js ( Expressjs )

Experience & skills

* ***Languages*** – Arabic (Fluent), English (Advanced) and Sorani Kurdish (Intermediate)
* ***Operating Systems*** – Linux(Kali, Ubuntu), Windows
* ***Mobile Development*** – Through the use of Quasar CLI. I have built a menu management for restaurants and cafeterias
* ***Chatbots –*** I have experience with building chatbots extensions to extend on a couple of already built chatbots. I have also managed to build and extend on chatbots through Chatfuel.
* ***UX/UI –*** Experience with designing websites through Adobe XD.
* ***Server Management –*** Fix and deploy projects over windows server and Linux ( Ubuntu ). As well as experience with working on AWS and Runcloud.
* ***Paymnet Gateways –*** ZainCash, Asia Hawala, FastPay, Areeba ( Credit Card )
* ***Logs –*** OpenReplay (Logs user’s activity and counsels. This is for debug purposes)

Internship/Voluntary Experience

2015 – 2016 **American Corner, University of Sulaymaniyah** *Senior Member*

* Designed and created the American Corner website (http://ac.univsul.edu.iq).
* Managed American Corner social media presence (Facebook).
* Initiated a partnership between the American Corner and The American University of Iraq, Sulaimani to provide free English trainings for the general public.
* Presented English lectures to University of Sulaymaniyah students and the general public on a variety of academic topics.
* Assisted in the organizing of special events and data information input.

2017 **Hama Advertising Company** *Social Media*

Feb. – March *Manager*

* Managed social media presence (Facebook, Instagram, Vimeo, Twitter, LinkedIn, and YouTube).
* Managed Website (www.hamafx.com).
* Translated videos from English to Arabic (Both formal and informal).
* Acted as a voice over for videos translated to Arabic.
* Prepared a monthly and weekly plan.
* Followed up with departments to collect available materials.

2016 – 2017 Chatfuel Bot Building Platform Forum Moderator

* Testing new features and providing accurate feedback*.*
* Help deciding on new features (During biweekly meetings).
* Answering topics by users on the Chatfuel Community forum.
* Reporting to the team for bugs addressed by multiple users.
* Keep the community free from spam and inappropriate content.

Hobbies and Interests

* Online Gaming.
* Digital editing.
* Reading (literature).

**Projects**

* Booking Advisors: This app had four development iteration before I was tasked to rebuild it with a new technology. The start was to build it with HTML, CSS, JS but later we faced difficulties maintaining the app. I convinced management to give me time to rebuild it with Vue 2 and Quasar. Currently the app is in production and is operating flawlessly. The app offers various set of features such as search for flight based on destination and whether that is a one-way trip or two-way. It also provides hotel booking through maps. The issue I wanted to solve with this app is to build a maintainable code base that allow anyone in the team to manage maintaining and adding features. I am most proud of this project as I have achieved a good architecture that allow me to fix issues and push production in the same day. The data management with Vuex provides access to all data of the app. The app currently is built as PWA and is ready to be deployed in SSR and Mobile app.
  + Link: <https://bookingadvisors.com/>
* Password Encryption Tool: In an effort by management to cut on payment, I was tasked to create a project tailored to our company needs that stores passwords securely. This project brought new challenges with it. There had to be a linux based server setup and encryotion placed to be on the safe side. I had setup an ubuntu server and went on searching for an encryption library that works. I then came up with Halite a PHP library that works with libsodium. This eased the encryption part of the project. After managing to have it implemented on our local linux server, I setup a Database that monitors every user action on this system. Part of making this system ours, is to restrict user access to the website after a login for about 60 seconds. To prevent employees from mistakenly leaving their passwords exposed around customers. Later, I implemented a Google sign in linked to our company's domain which is followed by a two step verification via a chatbot on Facebook ( users were verfied to use that bot )
* CRM Portal: This web app allowed specific selected employees to request for the creation of customer/suppliers account in the company. The issues this app solves is to manage the data entered based on an agreed-on format and reduce redundancy. It provides on overview of all our partners data. The other issue this solves was the assessment of company’s sales team. The app provides a way to log employee’s activity and display them. As well as allow for monthly export.
* Operation Portal: A web app built t facilitate and ease work for data entry. Previously the operation team used to fill an excel sheet and send it to accounting by the end of the day. The accounting team consisting of four employees used to do data entry for 10+ operation team employees. With the shift to SAP business one, this app allowed the operation team to do the data entry directly while the accounting team focuses on reports and management of transactions. The app over the years evolved to reduce work time so the employee have more time talking to customers than entering data.
* SmileMates: A website offers its subscribers the ability to earn points while purchasing from Moonline travel agency’s partners. These points can be redeemed as discounts. I have helped in this project by redesigning it and adding new features. This project over-all pushed me out of my comfort zone since it uses a content management system that I was not familiar with, but despite that, I successfully managed to work with the code base of that system in under two weeks.
  + Link: <http://www.smilemates.com/>
  + Redesigned the interface to look more friendly
  + Made the website responsive with Bootstrap on most screens.
  + Used JQuery to filter partners.
* Moonline Travel Agency: A website that shows the various projects and packages that the company provide to the consumers. I was asked to develop a feature where user get to add their email to receive the company’s profile instead of just downloading it. This allows HR to talk to those interested by collecting their emails.
  + Link: <https://www.moonlinetravel.com/>
  + First time working with WordPress
  + Had to use PHP and Bootstrap to design the feature.
* Facebook Bot was intended for experiment as well. Reach to 200+ users. In this project, I used Node.js as server side scripting and implementing APIs.
  + Link: Project disabled due to lack of funding.
* I helped in building backend application for a bot named ShakShak that had a base of 60,000+ daily users.
  + Link: <https://M.me/shackshackbot>
* Capstone project: This is my college degree project on which I worked for a duration of four weeks and had the chance to challenge myself by testing the knowledge I acquired in college as well as expand on it by implementing various platforms and features.
  + Link: <https://bloodline-auis.ml/capstone>
  + Features:
    - Create & book donation appointment
    - Create & join campaign
    - Admin panel
    - SMS notification
    - Nearby Hospital locator
    - A replica of the websites features in a text based Facebook Chatbot : <https://m.me/bloodlineauis>
    - Technologies used: HTML, CSS, Bootstrap, Javascript, Ajax, PHP, Json, PHP Rest API, Nodejs, Mysql, Sendgrid API, Text local API, Chatfuel API, Google maps API.
  + My supervisor as well as the department chair recognized this project. It was listed as one of top five ideas at the start of the proposal phase. Then listed as top three projects by the end of the implementation.